



The Solstice Communities Good Neighbor Pledge

When you live in a Solstice community, you can expect that we will strive every day to:

- Provide you an exceptional lifestyle, outstanding value and unmatched customer experience.
- Work in partnership with you to build a shared vision for the future of your community.
- Communicate openly and clearly, treat you as we would want to be treated, and regularly seek your feedback to make sure we are constantly improving.
- Respect your opinion and provide you a timely, thoughtful response when you contact us.
- Ensure your community has a passionate, dedicated team of professional managers who diligently enforce the community's rules and regulations and maintain the community to our exacting standards.
- Employ the strictest principles of honesty and integrity in all that we do.
- Work tirelessly to earn your trust and loyalty so you proudly recommend Solstice Communities to your family and friends.

